

Message

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**From:** Khan, Annie (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=DPH/CN=RECIPIENTS/CN=AKHAN]  
**Sent:** 10/20/2005 3:37:17 PM  
**To:** [REDACTED]  
**Subject:** Perkin Elmer FTIR: Serial # 73816

Hi Tony,

My name is Annie Khan from the Department of Public Health - Drug Lab. You recently setup a new FTIR for us on June, 2005. The instrument has been working fine until now. I tried to log on the system today (10-20-05), but it would not allow me to.

The following message appears:

**An operation was attempted on a nonexistent network connection.**

Then this messages appears after:

**Data Collection**

**c:\pel\_apps\spectrum \vxinst10.exe**

**Interprocess communication timeout.**

I would greatly appreciate your assistance in this matter at your earliest convenience.

Thank you,

**Annie Khan  
SLI-DPH Drug Lab  
305 South Street, Jamaica Plain, MA 02130  
617-983-6631**